UTORMFA
LOGIN WITH CONFIDENCE
Today’s session will cover:

- What is UTORMFA?
- Who can use UTORMFA?
- Signing up for UTORMFA (Demo)
- Questions
UTORMFA makes remote work better.

**SIMPLE**
Two clicks for a safer login.

**FAST**
Self-enroll in minutes.

**SECURE**
Organizations that use MFA are significantly less likely to experience a breach.

**CONVENIENT**
Access high security applications from home. No need to go into the office.
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WHAT IS UTORMFA?

UTORMFA is the University of Toronto’s multi-factor authentication solution.

UTORMFA adds an extra layer of security to your login, enabling you to work remotely with confidence.

UTORMFA verifies your identity using a second factor (like a mobile device) ensuring that only you can login.
HOW DOES IT WORK?

UTORMFA's multi-factor authentication solution is provided by DUO, a mobile application.

When you login, a push notification is sent to your phone by DUO.

WHEN DO I USE IT?

UTORMFA only activates when logging in from off-campus locations. Most users only need to authenticate once a day. Users accessing high security apps may need to authenticate more frequently.
WHO CAN SELF-ENROLL?

All staff, faculty and librarians at the university can self-enroll in UTORMFA.

Self-enroll means that you can sign up for it yourself. Set aside 10 minutes to get set up.

WHAT DO I NEED?

You can self-enroll with an Apple or Android device.*

**Android Supported Platforms:** Android 7.0 and greater

**iPhone Supported Platforms:** iOS 11.0 and greater.

Download the DUO app to get started.

If you do not have a Duo-compatible device, please contact your local tri-campus help desk for an alternative option: [https://isea.utoronto.ca/tri-campus-support/](https://isea.utoronto.ca/tri-campus-support/).

*If you need accommodations, contact your local help desk.
GETTING STARTED

To begin self-enrollment, visit https://enroll.utormfa.utoronto.ca

Note: Do not interrupt the self-enrollment process. If you stop the process, you will be locked out of your accounts.
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How to use UTORMFA
Common Questions

• What should I do if I leave my phone at home after installing UTORMFA?
  • Generate bypass codes: https://bypass.utormfa.utoronto.ca/.

• My phone isn't compatible with the Duo app. Can I get a hardware token?

• I got a new phone and/or had to restore my current phone. How can I access UTORMFA?

• Will UTORMFA replace my eToken when I log in to services like HRIS and FIS?

• Can I start the UTORMFA sign-up process and come back to it later?
Resources

- MFA Website (including project updates and FAQ)
  - uoft.me/mfa
- MFA Team email: utormfa@utoronto.ca
- Generate bypass codes: https://bypass.utormfa.utoronto.ca/
- Tri Campus Support Contact:
  - UTSG Information Common Helpdesk: helpdesk@utoronto.ca, 978-HELP.
  - UTM helpdesk: helpdesk.utm@utoronto.ca, 905-828-5344.
  - UTSC helpdesk: helpdesk@utsc.utoronto.ca, 416-287-HELP.
Questions
UTORMFA ENROLLMENT

Step 1: Check Device Compatibility

If your device is not compatible, contact your local help desk for support.

iOS 12 or above

Android 8 or above
Step 2: Download the DUO app
Step 3: Go to the UTORMFA enrollment site. Click “Start Setup”
Step 4: Select your preferred device.
Step 5: Enter your smart phone number.
Step 6: Choose your device type.
Step 7: Activate DUO Mobile.

Open DUO Mobile on your device. Scan the QR code.
Step 8: Click continue.
Step 9: Generate emergency bypass codes.

These codes will enable you to login when your device is not available. Visit [http://bypass.utormfa.utoronto.ca](http://bypass.utormfa.utoronto.ca) to generate bypass codes.
Step 10: Set Up a Second Device (Recommended)
Congratulations you have enrolled in UTORMFA!

Enrollment Successful!
Way to go! You can now authenticate to any Duo-protected service.

Dismiss