

UTORMFA

LOGIN WITH CONFIDENCE

UTORMFA

LOGIN WITH CONFIDENCE

UTORMFA Info Session

Today's session will cover:

- What is UTORMFA?
- Who can use UTORMFA?
- Signing up for UTORMFA (Demo)
- Questions

UTORMFA

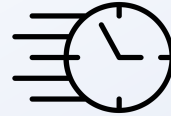
LOGIN WITH CONFIDENCE

UTORMFA makes remote work better.



SIMPLE

Two clicks for a safer login.



FAST

Self-enroll in minutes.



SECURE

Organizations that use MFA are significantly less likely to experience a breach.



CONVENIENT

Access high security applications from home. No need to go into the office.

UTORMFA

LOGIN WITH CONFIDENCE

WHAT IS UTORMFA?


UTORMFA is the University of Toronto's multi-factor authentication solution.

UTORMFA adds an extra layer of security to your login, enabling you to work remotely with confidence.

UTORMFA verifies your identity using a second factor (like a mobile device) ensuring that only you can login.



weblogin idpz



[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Powered by Duo Security

Choose an authentication method

☒ Duo Push RECOMMENDED

Send Me a Push

☐ Passcode

Enter a Passcode

☐ Remember me for 1 day

You can also login with your eToken or Safenet OTP.

Login with eToken

Login with Safenet OTP

UTORMFA

LOGIN WITH CONFIDENCE

HOW DOES IT WORK?

UTORMFA's multi-factor authentication solution is provided by DUO, a mobile application.

When you login, a push notification is sent to your phone by DUO.



WHEN DO I USE IT?

UTORMFA only activates when logging in from off-campus locations. Most users only need to authenticate once a day. Users accessing high security apps may need to authenticate more frequently.

UTORMFA

LOGIN WITH CONFIDENCE

WHO CAN SELF-ENROLL?

All staff, faculty and librarians at the university can self-enroll in UTORMFA.

Self-enroll means that you can sign up for it yourself. Set aside 10 minutes to get set up.

WHAT DO I NEED?

You can self-enroll with an Apple or Android device.*

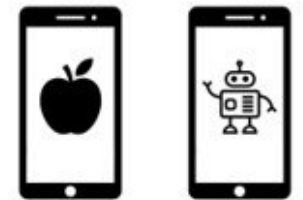
Android Supported Platforms: Android 7.0 and greater

iPhone Supported Platforms: iOS 11.0 and greater.

Download the DUO app to get started.

If you do not have a Duo-compatible device, please contact your local tri-campus help desk for an alternative option: <https://isea.utoronto.ca/tri-campus-support/>.

*If you need accommodations, contact your local help desk.



UTORMFA

LOGIN WITH CONFIDENCE

GETTING STARTED

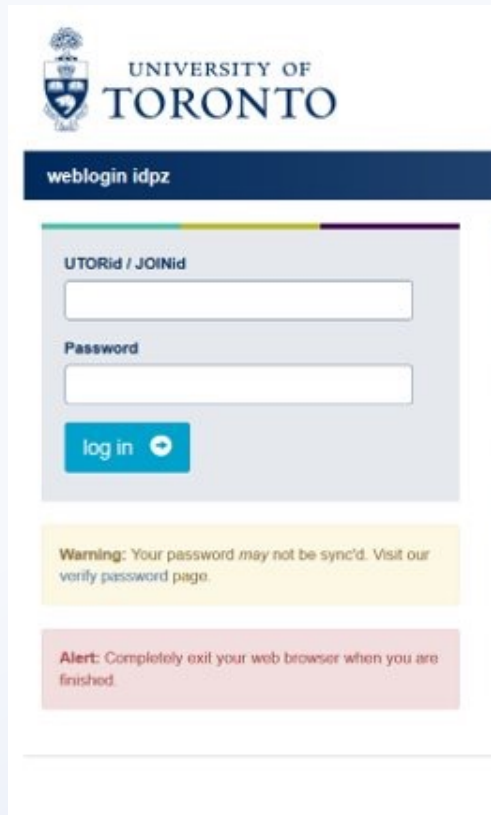
To begin self-enrollment,
visit <https://enroll.utormfa.utoronto.ca>

Note: Do not interrupt the self-enrollment process. If you stop the process, you will be locked out of your accounts.

UTORMFA

LOGIN WITH CONFIDENCE

How to use UTORMFA



UNIVERSITY OF TORONTO

weblogin idpz

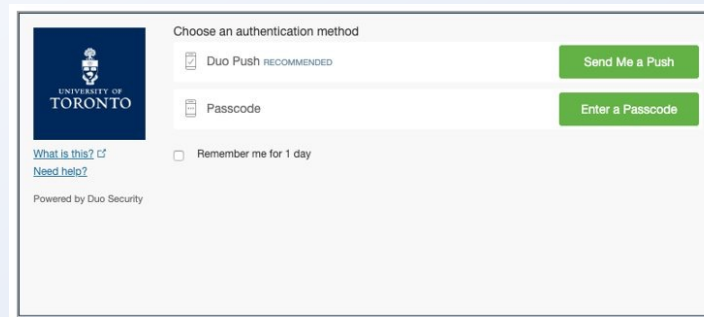
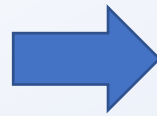
UTORid / JOINid

Password

log in

Warning: Your password may not be sync'd. Visit our verify password page.

Alert: Completely exit your web browser when you are finished.



UNIVERSITY OF TORONTO

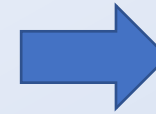
Choose an authentication method

☒ Duo Push RECOMMENDED [What is this?](#) [Need help?](#) [Send Me a Push](#)

☐ Passcode [Enter a Passcode](#)

☐ Remember me for 1 day

Powered by Duo Security



UTORMFA

LOGIN WITH CONFIDENCE

Common Questions

- What should I do if I leave my phone at home after installing UTORMFA?
 - Generate bypass codes: <https://bypass.utormfa.utoronto.ca/>.
- My phone isn't compatible with the Duo app. Can I get a hardware token?
- I got a new phone and/or had to restore my current phone. How can I access UTORMFA?
- Will UTORMFA replace my eToken when I log in to services like HRIS and FIS?
- Can I start the UTORMFA sign-up process and come back to it later?

UTORMFA

LOGIN WITH CONFIDENCE

Resources

- MFA Website (including project updates and FAQ)
 - uoft.me/mfa
- MFA Team email: utormfa@utoronto.ca
- Generate bypass codes: <https://bypass.utormfa.utoronto.ca/>
- Tri Campus Support Contact:
 - UTSG Information Common Helpdesk: helpdesk@utoronto.ca, 978-HELP.
 - UTM helpdesk: helpdesk.utm@utoronto.ca, 905-828-5344.
 - UTSC helpdesk: helpdesk@utsc.utoronto.ca, 416-287-HELP.

UTORMFA

LOGIN WITH CONFIDENCE

Questions

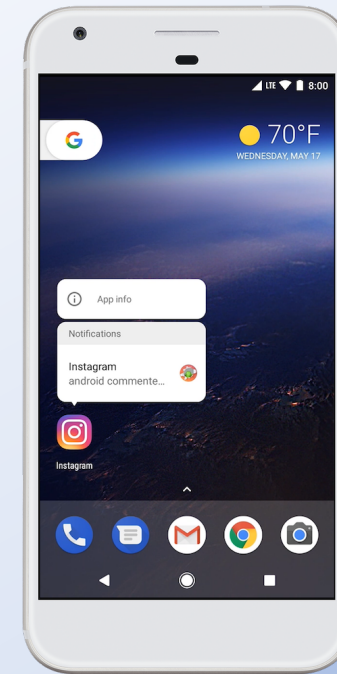
UTORMFA ENROLLMENT

Step 1: Check Device Compatibility

If your device is not compatible, contact your local help desk for support.



iOS 12 or above



Android 8 or above

Step 2: Download the DUO app



Step 3: Go to the UORMFA [enrollment site](#). Click “Start Setup”

UORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

Powered by Duo Security

Protect Your University of Toronto Account

Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

This process will help you set up your account with this added layer of security.

[Start setup](#)

Step 4: Select your preferred device.

UTORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

Powered by Duo Security

What type of device are you adding?

- ☒ **Mobile phone** RECOMMENDED
- ☐ **Tablet** (iPad, Nexus 7, etc.)
- ☐ **Security Key** (YubiKey, Feitian, etc.)

Continue

Step 5: Enter your smart phone number.

UTORMFA Enrollment and Device Management Portal



[What is this?](#)

[Need help?](#)

Powered by Duo Security

Enter your phone number

Canada

+1

647- [REDACTED]



Example: (204) 234-5678



You entered (647) [REDACTED]. Is this the correct number?

Back

Continue

Step 6: Choose your device type.

UTORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

Powered by Duo Security

What type of phone is 647- [REDACTED] ?

☒ iPhone

☐ Android


Back

Continue


Step 7: Activate DUO Mobile.

Open DUO Mobile on your device. Scan the QR code.

UTORMFA Enrollment and Device Management Portal




UNIVERSITY OF
TORONTO

[What is this?](#) 

[Need help?](#)

Powered by Duo Security

Activate Duo Mobile for Android



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.


[Email me an activation link instead.](#)

BackContinue

Step 8: Click continue.

UTORMFA Enrollment and Device Management Portal



[What is this?](#) 

[Need help?](#)

Powered by Duo Security

Activate Duo Mobile for Android



1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

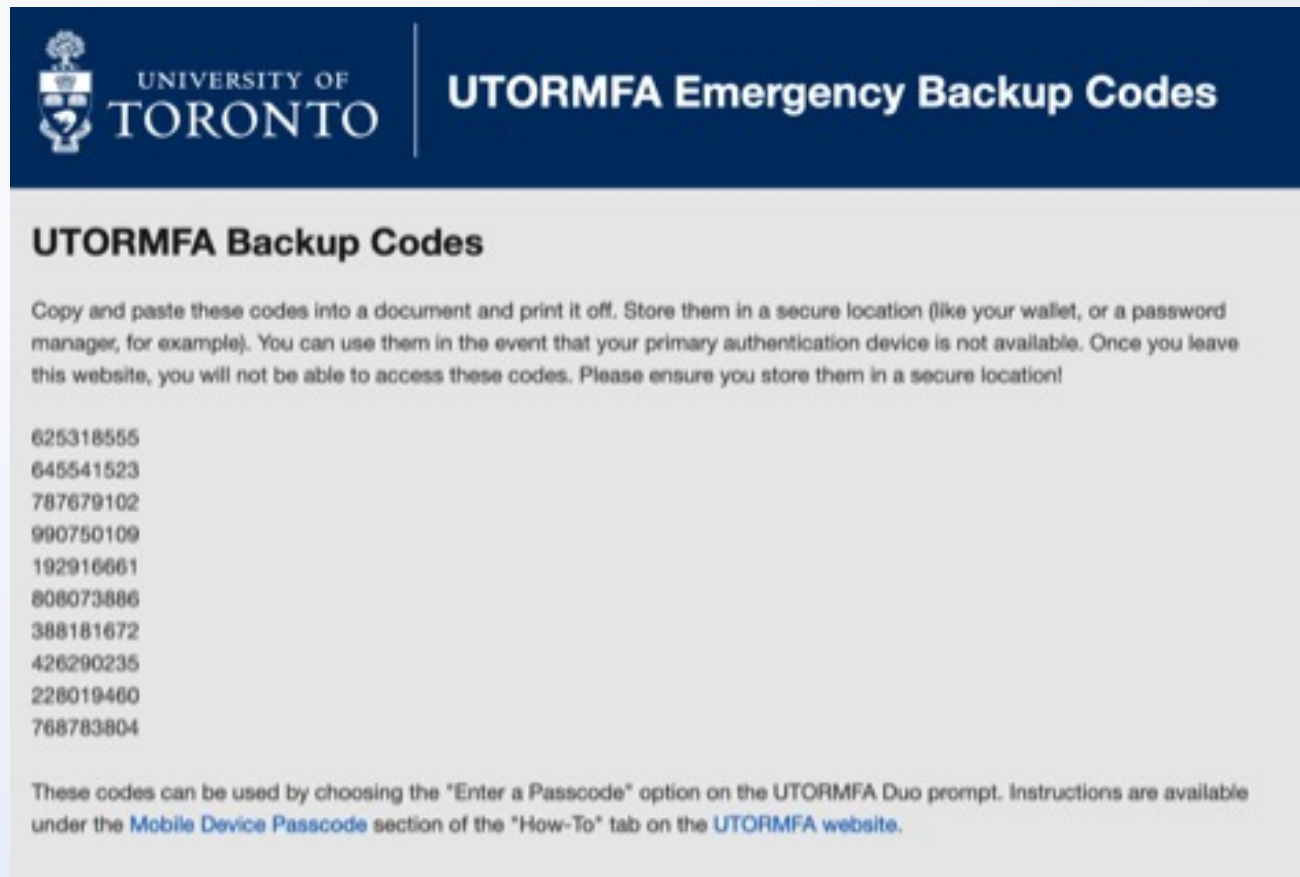
[Email me an activation link instead.](#)

Back

Continue

Step 9: Generate emergency bypass codes.

These codes will enable you to login when your device is not available.
Visit <http://bypass.utormfa.utoronto.ca> to generate bypass codes.



The screenshot shows the 'UTORMFA Emergency Backup Codes' page. At the top, there is a dark blue header with the University of Toronto logo and the text 'UNIVERSITY OF TORONTO' on the left, and 'UTORMFA Emergency Backup Codes' on the right. Below the header, the page has a light beige background. The title 'UTORMFA Backup Codes' is displayed in bold. A paragraph of instructions follows, advising users to copy and paste the codes into a document and print it off, and to store them in a secure location. Below this, a list of ten 10-digit backup codes is provided. At the bottom, a note explains that these codes can be used by choosing the 'Enter a Passcode' option on the UORMFA Duo prompt, with a link to the 'Mobile Device Passcode' section of the 'How-To' tab on the UORMFA website.

UTORMFA Backup Codes


Copy and paste these codes into a document and print it off. Store them in a secure location (like your wallet, or a password manager, for example). You can use them in the event that your primary authentication device is not available. Once you leave this website, you will not be able to access these codes. Please ensure you store them in a secure location!


625318555
645541523
787679102
990750109
192916661
808073886
388181672
426290235
228019460
768783804

These codes can be used by choosing the "Enter a Passcode" option on the UORMFA Duo prompt. Instructions are available under the [Mobile Device Passcode](#) section of the "How-To" tab on the [UTORMFA website](#).

Step 10: Set Up a Second Device (Recommended)

UTORMFA Enrollment and Device Management Portal




[What is this?](#) 

[Need help?](#)

Powered by Duo Security

My Settings & Devices

 iOS

Device Options

+ Add another device

Default Device: iOS

When I log in:

Ask me to choose an authentication method

Saved

Congratulations you have enrolled in UTORMFA!

